

## 分發禮物安排常見問題

[www.watoto.com](http://www.watoto.com)

### 如我前往烏干達探訪受助養兒童，可否送禮物給他們？

為求一視同仁，我們懇請助養者前往烏干達探訪時，不要送禮物或金錢給個別的受助者。他們收到的禮物，均會集中處理。

### 當我與受助兒童在他們參與合唱團巡迴音樂會見面時，我可否送禮物給他們？

為求一視同仁，我們懇請各助養者在合唱團巡迴音樂會與受助養者會面時，不要送禮物或金錢給他們。他們收到的禮物，均會集中在屬於音樂會的禮物庫。

### 如我所助養的兒童快將完成專上教育，我寄給他的禮物，是否會直接送給他？

為求一視同仁，我們懇請助養者不要送禮物或金錢給助養兒童。我們收到的禮物，會集中處理，以致每位畢業的助養兒童都會收到禮物。

### 與受助兒童/媽媽通信時，甚麼物品可以隨信件附上呢？

- 您或您家人的照片，這可讓他們認識您多一點並幫助他們跟您通信
- 名信片
- 美勞
- 細小髮箍或絲帶
- 書籤
- 經文卡
- 貼紙

### 為何停止接受個別送贈的禮物？

過往，只有少數受助兒童、母親和教師收到助養者的特別心意捐贈額外禮物或金錢。為了公平對待每位由 Watoto 關懷兒童事工照顧的受助者，我們採取一個更公平的分配禮物方法。

### 助養者或捐助者送贈的禮物會怎樣處理？

所有禮物將妥善地存放於各個 Watoto 兒童村，有待特別的日子便會派發給受助者。烏干達辦事處的職員會每星期與分會辦事處聯絡，確定來自世界各地捐贈禮物的助養者名單。分會的助養幹事會隨之聯絡助養者確認收妥其禮物。

## 我怎樣知道寄出的禮物確實送到一位兒童或母親手上？

所有收到的禮物均會嚴謹地跟進和核對。所有禮物和金錢會集合到中央登記處，然後分發到 Watoto 兒童村作妥善儲存。兒童村的行政部門會記錄獲贈禮物的受助者姓名和送出禮物的日期。

至於捐贈的金錢則由您登記助養計劃的分會辦事處處理。分會辦事處會把捐款電匯至烏干達辦事處撥入禮物基金，當禮物庫需要添購禮物時，便會在禮物基金撥款。我們有妥善的監管系統處理禮物的基金。

## 受助兒童戶口內現存的捐款會怎樣處理？

在實施新的禮物分發制度前，任何受助兒童戶口內的捐款均會保留而不會轉移至禮物基金。我們希望兒童長大後，能學懂儲蓄金錢，以作將來所用。

## 助養者能為受助者做些甚麼？

您的禱告及足夠他們所需的定期捐款便是給他們的最大禮物。每年寫信給他們兩次，讓他們認識您多一點，也富有意義。

## 您們能否確保我所捐贈的禮物中，最少有一份會送給我所助養的兒童？

很抱歉，我們無法這樣保證，受助者也不會獲知捐贈者是誰。

## 如想送贈禮物到禮物庫，應寄往哪裏？

請勿寄往負責您登記助養計劃的分會辦事處

請將禮物直接寄往以下烏干達辦事處：

Watoto Child Care Ministries  
Attn: Sponsorship Department  
P.O. Box 26366  
Kampala, Uganda

## 如想捐贈金錢給禮物庫，應寄往哪裏？

請把金錢寄往您登記助養計劃的分會辦事處。有關捐款會電匯至烏干達辦事處，投入禮物基金，用作購買所需禮物之用。請勿把金錢直接寄往烏干達辦事處。

## 如我不通知 Watoto 而私下捐贈禮物給我的受助者，那會怎麼樣？

我們懇請各位助養者顧及這樣做，在誠信的重要性和尊重 Watoto 的制度這兩項問題上，會向受助者帶來甚麼訊息。沒有通知 Watoto 而私下捐贈禮物給受助者，將傳遞出與 Watoto 的目標背道而馳的訊息。如受助者直接接受您所捐贈的禮物，該收禮物者便會違反他們所知的制度。我們鼓勵所有受助者持守誠信和原則。

## GIFT POLICY FAQ's

[www.watoto.com](http://www.watoto.com)

### **Am I able to give a gift to my sponsored child if I come to Uganda to visit?**

To be consistent and fair, we would ask that sponsors do not give gifts or money to their individually sponsored member when the sponsor visits Uganda. We ask that any gifts they bring will be put into our gift pool.

### **Am I able to give a gift to my sponsored child if I meet them when they are on tour?**

To be consistent and fair, we would ask sponsors not to give gifts or money to their sponsored member when they meet on tour. We ask that any gifts they bring will be put into the tour gift pool.

### **I have sponsored a student who is graduating from Post-Secondary education. If I send a gift will it be given to them?**

To be consistent and fair, we would ask sponsors not to give gifts or money to their individually sponsored individual. Gifts sent will be pooled, so that every individual graduating can receive a gift.

### **What items are acceptable to include with my letter to my sponsored child/mother?**

- Photos of you or your immediate family as it will help them know a little about you and help them write a letter to you.
- Colorful postcards
- Construction paper
- Small hair bands
- Bookmarks
- Scripture cards
- Stickers

### **Why did you stop individual gifts?**

In the past, only a limited number of sponsored children, mothers and teachers were recipients of sponsors gifts or money given at the discretion of the sponsor or donor. In the interest of and in an effort to be fair to all the children and mothers under the care of Watoto Child Care Ministries, a fairer distribution method was implemented.

### **What happens to parcels and gift money given by sponsors and donors?**

The gifts are inventoried and securely stored in a site in each Watoto village and given to beneficiaries on special occasions.

After inventory in the central register, the UG staff will communicate to the country offices on a weekly basis, giving names of sponsors whose gifts have been received from the different countries. The Country Coordinators will then get in touch with these sponsors to acknowledge them for the gifts sent to Watoto.

### **How do I know that the parcel or money I send is actually being given to a child or mother?**

All gifts are tracked and monitored. Upon receipt, the gift items and money are inventoried in a central register. Gift items are then distributed to a Watoto village and stored securely. Village administration records the item removed from the Gift Inventory along with the name of the recipient and date it is given.

Monetary gifts are given through the country office that administers Your sponsorship. The Office wires the funds to UG where the funds are requisitioned from Accounts in order to purchase gift items needed in the gift pool. The requisition and receipting system provides accountability for management of gift funds.

### **What happens to the funds that are already in the children's accounts?**

Any funds received prior to the implementation of this policy will be retained in the child's account and will not be pooled.

It is our hope that as the children grow older, they will learn to save funds for future use.

### **What is a sponsor limited to doing for his/her beneficiary?**

The greatest gifts you can give are prayer and consistent sponsorship payments, which provide for their needs.

A letter about twice per year so they know something about you is meaningful.

### **Will you ensure that at least one of the gifts I send will get through to my sponsored child?**

Unfortunately, no, we are not able to guarantee that, nor will the recipient know who donated the gift.

### **Where should I send gifts items for the gift pool?**

Please do not send to the country office that administers your sponsorship. Gifts should be mailed directly to the Uganda office. The mailing address is:

**Watoto Child Care Ministries**  
**Attn: Sponsorship Department**  
**P.O. Box 26366**  
**Kampala, Uganda**

### **Where should I send money for the gift pool?**

Please send gift funds to the country office that administers your sponsorship.

The funds will be wired to the Uganda office to be included in the gift pool to be able to purchase necessary gifts.

Do not send funds directly to the Uganda office.

### **What happens if I choose to give a gift to my sponsored beneficiary privately without the knowledge of Watoto?**

We ask sponsors to consider the message this sends to the beneficiary about the importance of integrity and respect for Watoto's policies. Giving a gift privately without the knowledge of Watoto sends a message that is contrary to our objective.

It puts a recipient in a position of breaking a policy that he or she is aware of to receive a gift from you directly; we want to encourage integrity and principled actions in all our beneficiaries.